

Licensing Service Strategic Links Matrix

		M&CP Strategic Aims		Corporate Plan 2015-19		
		To advise, educate, influence, regulate and protect all communities for which the department has responsibility.	At all times to seek value for money in the activities we undertake so that the highest possible standards are achieved cost effectively.	To support and promote The City as the world leader in international finance and business services.	To provide modern, efficient and high quality local services within the Square Mile for workers, residents and visitors.	To provide valued services, such as education, employment, culture and leisure, to London and the nation.
N.B. Some Licensing Service Key Objectives and Performance Indicators have been abridged in this table.						
Licensing Service Key Improvement Objectives 2016-2017	Produce and publish a revised Statement of Licensing Policy under the Licensing Act 2003.	✓			✓	
	Produce and publish a revised Statement of Licensing Principles under the Gambling Act 2005.	✓			✓	
	Ensure provisions relating to the further amendment of the Licensing Act 2003 and other relevant legislation are complied with.	✓			✓	
	Introduce a Policy, and associated procedures, for the issue of permits for charitable street collections and related street activities.	✓			✓	
	Introduce a draft policy/procedure for tackling problems associated with drinking outside licensed premises within the City.	✓			✓	
	Consider how the London Licensing Forum for Members and Practitioners should best be developed.	✓			✓	
	Complete transition of all M&CP business risks on to the Covalent database Populate the Covalent system with M&CP Top X risks.	✓			✓	

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Licensing Service Key Improvement Objectives 2016-2017	Enhance the M3 database to enable all remaining paper files to be disposed of and data relating to all licensing activities to be accessed electronically.	✓	✓		✓	
	Enhance systems to permit members of the public to apply for licences online.	✓	✓		✓	
	Implement the priorities outlined in the Departmental Workforce Plan.	✓	✓		✓	
	Senior managers will review and implement all relevant actions in the M&CP lIP Business Improvement Plan.	✓			✓	
	Deliver a Leadership Development Programme for current and future managers.		✓		✓	

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Licensing Service Operational Performance Indicators 2016-2017	PI 1. Achieve an overall sickness absence level of no more than 6 days per person by 31 March 2017.		✓		✓	
	PI 2. 90% of debts to be settled within 60 days and 100% of debts settled within 120 days.		✓		✓	
	PI 3. Ensure that, within 12 months, 90% of premises entering the red or amber zone of the Traffic Light Scheme are brought back to the amber or green zone respectively.	✓			✓	
	PI 4. 100% of licences to either be renewed or appropriate legal action taken (in accordance with the PH&PP Enforcement Policy) within one month of the licence renewal date.	✓			✓	
	PI 5. Receive more than 39 applications for the annual Safety Thirst Award Scheme from licensed premises, by the deadline of 31 May 2015 (i.e. an increase on the number received in 2015/16).	✓			✓	